

**FMCS****FEDERAL MEDIATION &  
CONCILIATION SERVICE**

## SPEAKER'S BIO



### **DON MAKI**

**COMMISSIONER  
FEDERAL MEDIATION AND CONCILIATION SERVICE**

Don Maki began his career as a Commissioner with Federal Mediation and Conciliation Service (FMCS) in 2000 in Green Bay, WI, and continues to serve the labor-management community in Wisconsin and Michigan's Upper Peninsula. Don provides mediation services to the industrial relations community and has mediated labor disputes in both the private and public sectors. He has mediated industries which include healthcare, manufacturing, construction, trucking, university faculty/professors and the grocery industry. In addition, he mediates cases for the U.S. Equal Opportunity Commission, Civil Rights, Interior Department, including law enforcement, Federal Prisons, U.S. Postal Service, Veterans Administration and a number of other federal agencies.

In addition to dispute mediation, Mr. Maki has assisted in the development of a wide variety of workplace, industry, and labor-management committees and councils to address mutual concerns of labor and management in a cooperative setting. Don has trained and successfully facilitated parties in collaborative bargaining models in sectors of the economy ranging from manufacturing to college and university faculty. His work includes conducting specialized workshops and programs aimed at improving labor-management relationships, organizational effectiveness, and alternative dispute resolution processes.

Mr. Maki has presented at the FMCS national conference and regional conferences on labor relations issues which also included conflict related topics including, Generational Conflict, Conflict Resolution and Improving Communication. Don was selected by the agency to conduct training internationally through the International Labor Organization in Myanmar and in Bangladesh. He has also been selected to train new mediators. Mr. Maki served a three-year term on the Federal Reserve Bank Business and Labor Great Lakes Regional Board.

Prior to joining FMCS, Mr. Maki served as a staff representative for twelve years with the American Federation of State, County and Municipal Employees in Michigan's Upper Peninsula, Detroit, Flint and Dayton, Ohio. While working as a staff representative, Mr. Maki also served a term as president of the Professional Representatives Organization. In addition to his labor-management experience, Mr. Maki completed a bachelor's degree in criminal justice at Northern Michigan University, where he did graduate work in public administration. He served in municipal law enforcement for 10 years with the Norway City Police Department, Northern Michigan University Public Safety and the Chocoley Township Police Department where he specialized as a traffic accident reconstructionist.